

FIG. 1

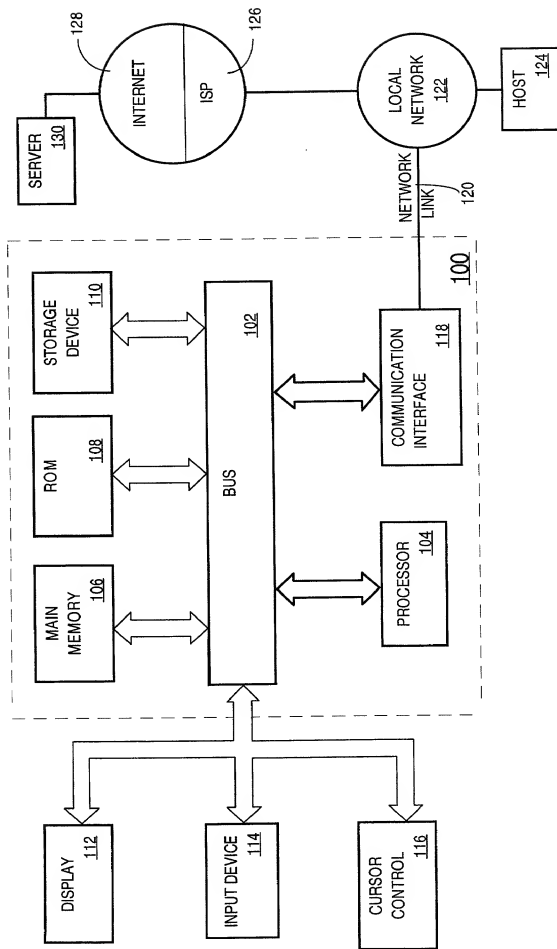


FIG. 2A

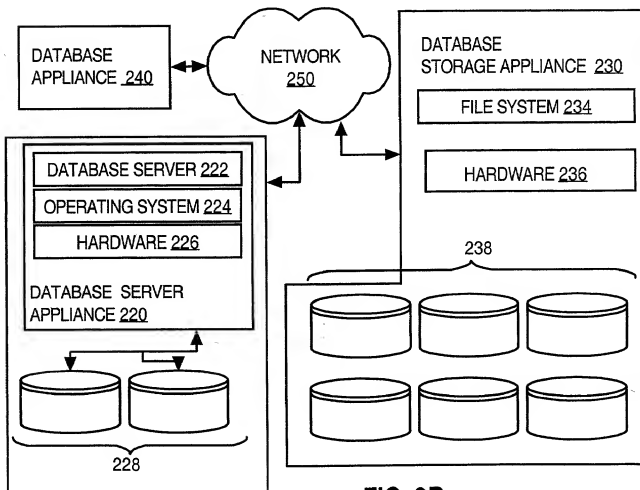
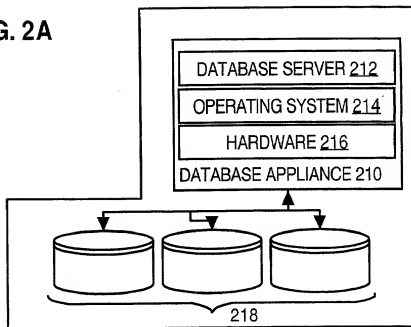


FIG. 2B

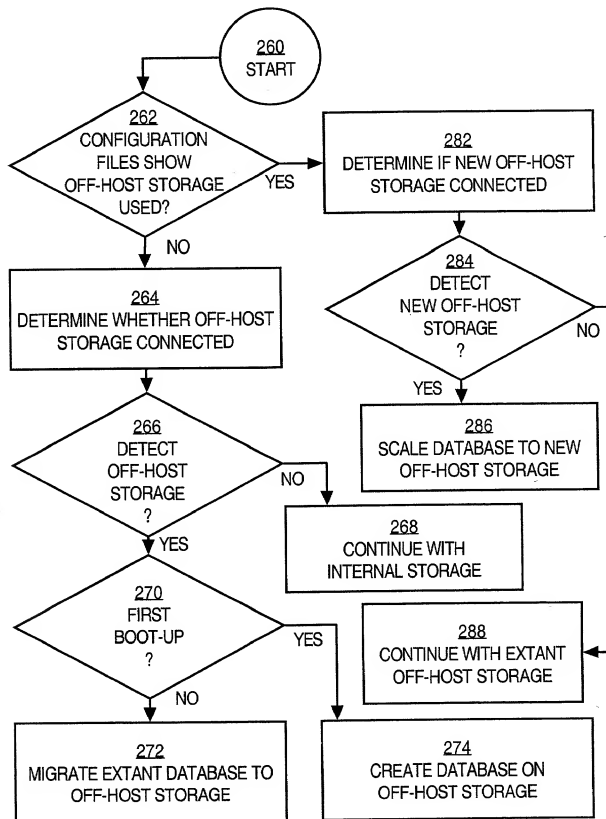


FIG. 2C

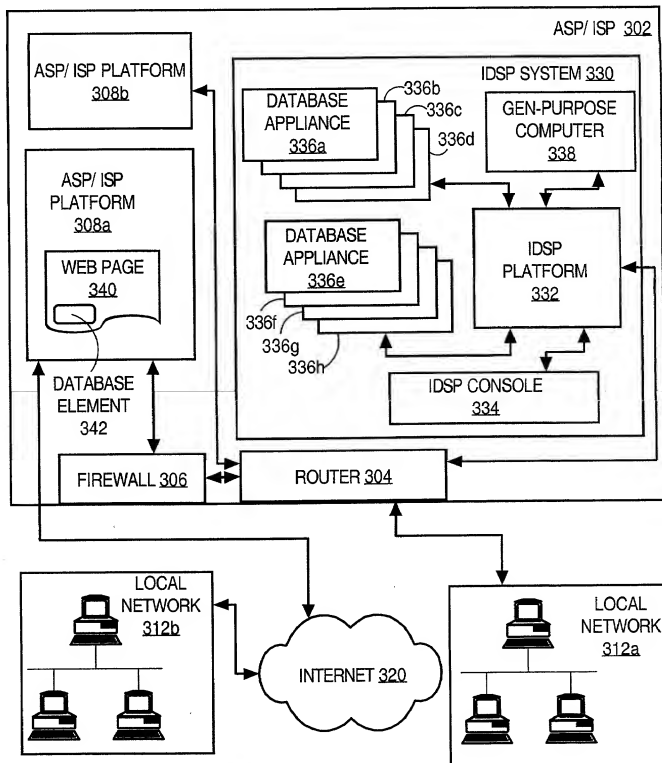
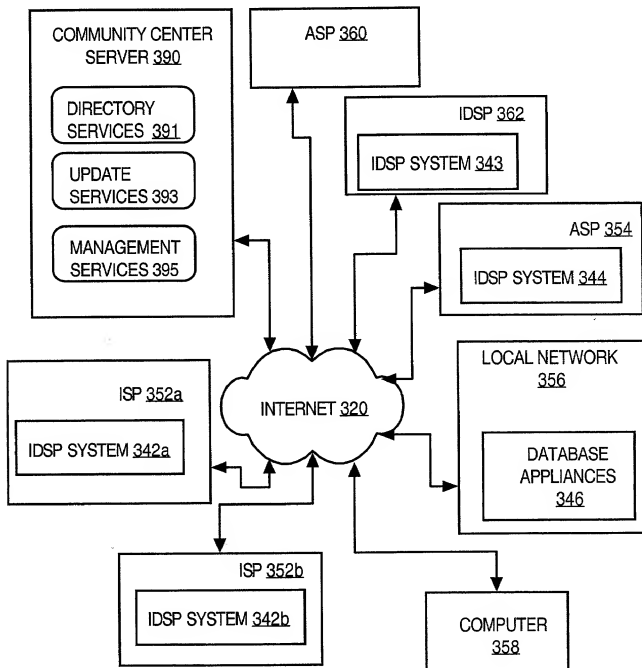
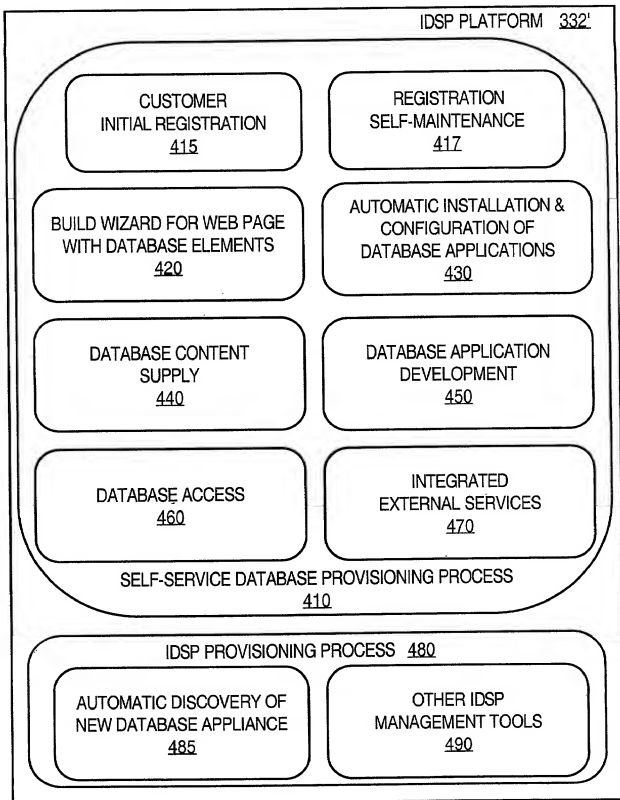


FIG. 3A



**FIG. 3B**



**FIG. 4**

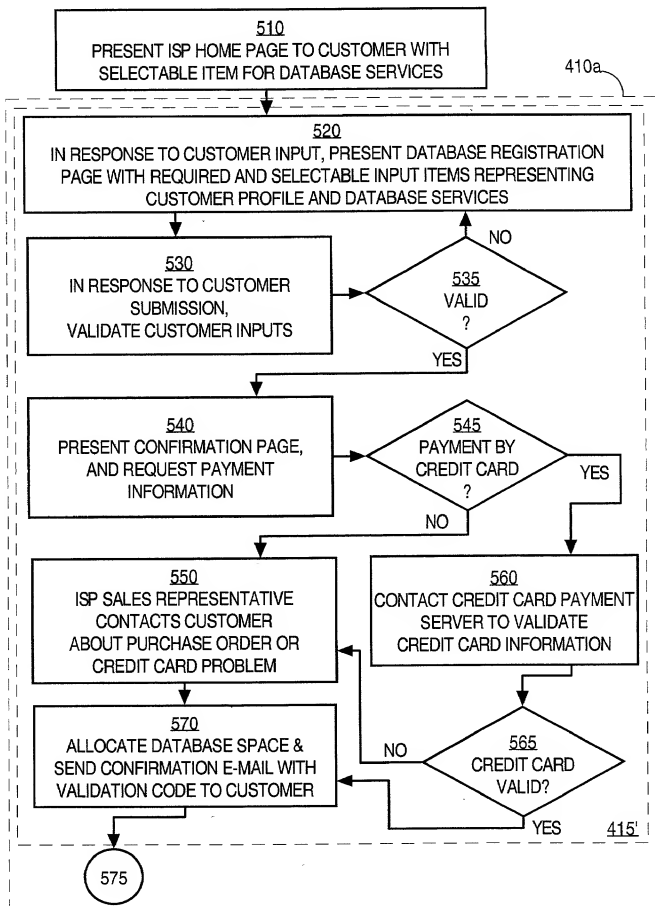


FIG. 5A

523

522

CUSTOMER PROFILE:

ASP/ISP  
LOGO

525

524

521

SUBMIT

- COMPANY NAME

- POSTAL ADDRESS

- CONTACT NAME

- TELEPHONE NUMBER

- E-MAIL ADDRESS

The diagram shows a rectangular form with a black border. At the top left, a bracket groups the labels '- COMPANY NAME', '- POSTAL ADDRESS', '- CONTACT NAME', '- TELEPHONE NUMBER', and '- E-MAIL ADDRESS'. Above this bracket is the number '523'. To the right of the labels is the title 'CUSTOMER PROFILE:' with the number '522' above it. To the right of the title is an oval containing the text 'ASP/ISP LOGO' with the number '525' below it. To the right of the input fields is a bracket with the number '524' next to it. At the bottom left is a button labeled 'SUBMIT' with the number '521' next to it.

FIG. 5B



526  
DATABASE SERVICES:

ASP/ISP  
LOGO

527a MAXIMUM SPACE  MB ALERT AT  %

527b MAXIMUM USERS   %

527c MAXIMUM CPU USAGE RATE   %

527d MAXIMUM TRANSACTION RATE   %

527e BACKUP

527f USAGE REPORTS

527g PORTAL-TO-GO

527h PAYMENT SERVICE

527i WEB SITE WIZARD

527j APPLICATION DEVELOPMENT

527k OTHER APPLICATIONS ...

527l PRICE:

532

533 CALCULATE PRICE

534 CONTINUE/  
SUBMIT

525

528

529

FIG. 5C

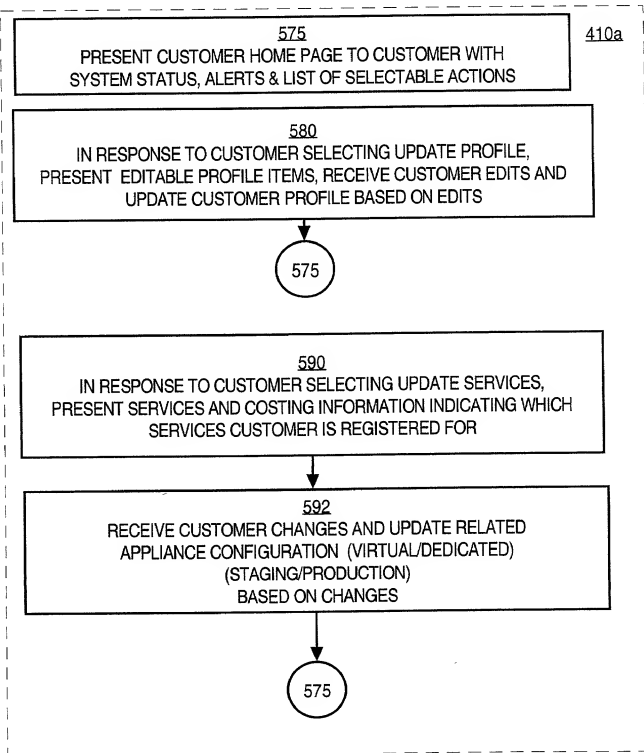
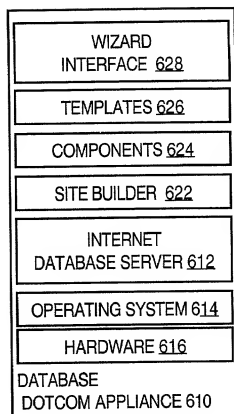
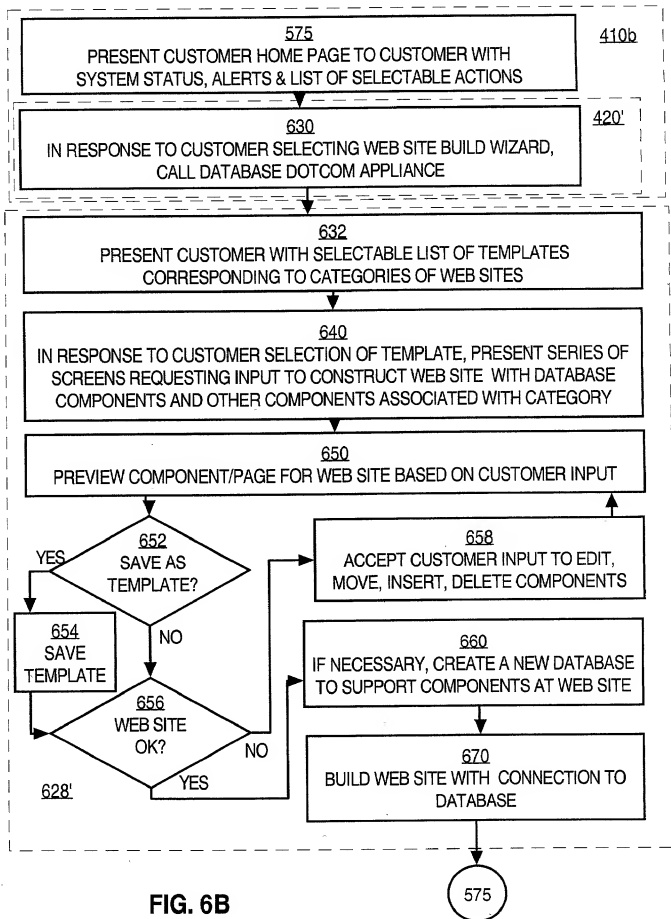


FIG. 5D

**FIG. 6A**





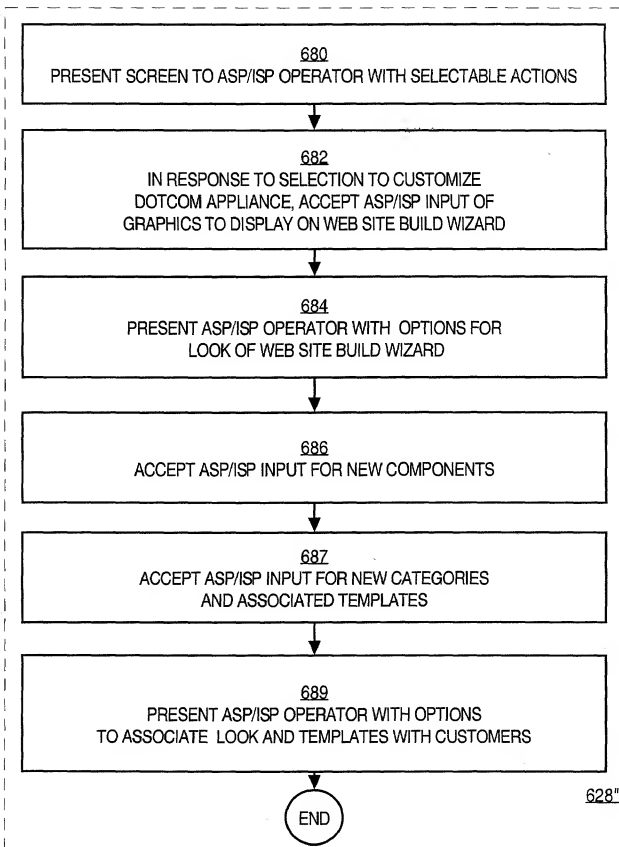
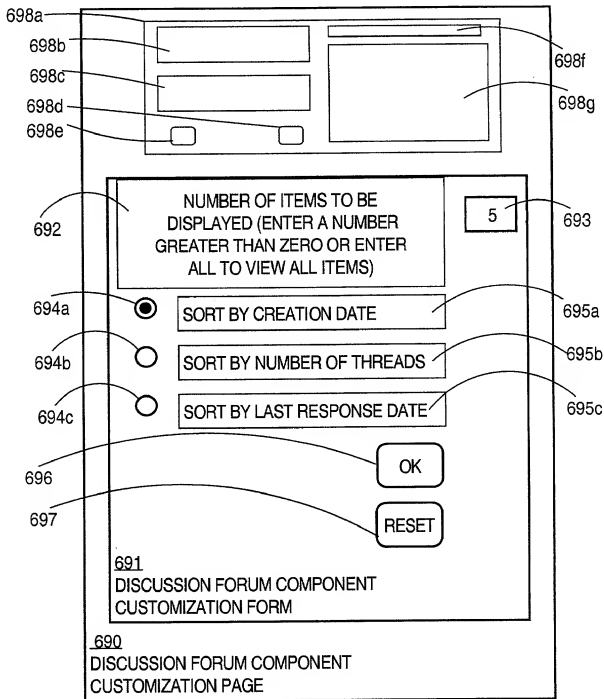


FIG. 6C



**FIG. 6D**

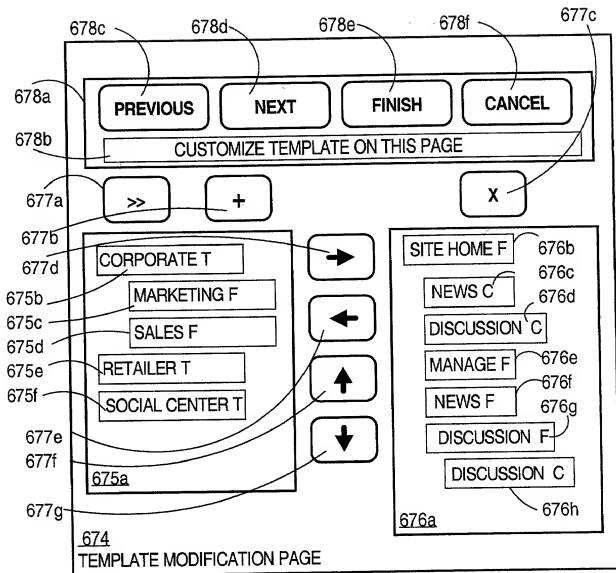


FIG. 6E

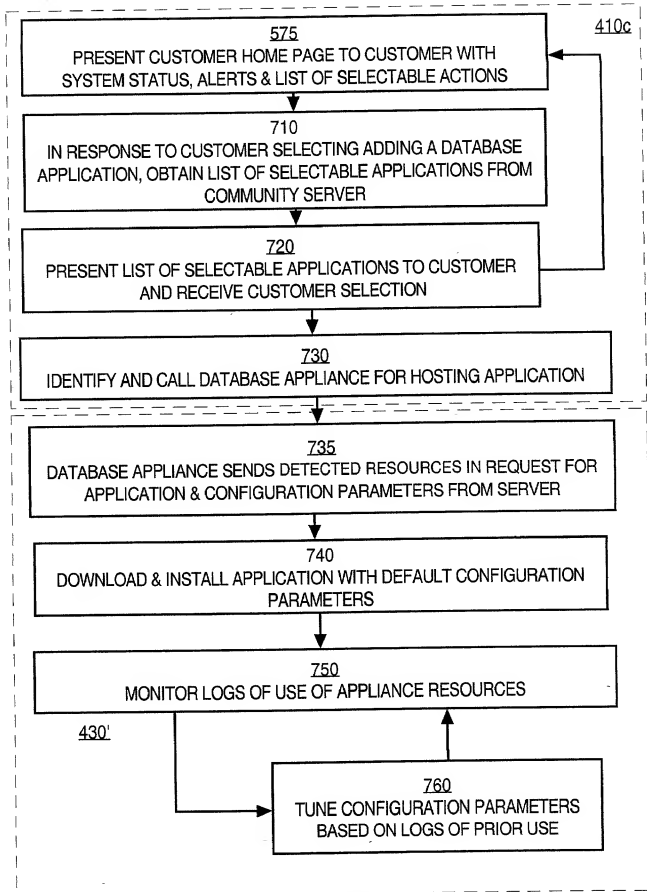


FIG. 7



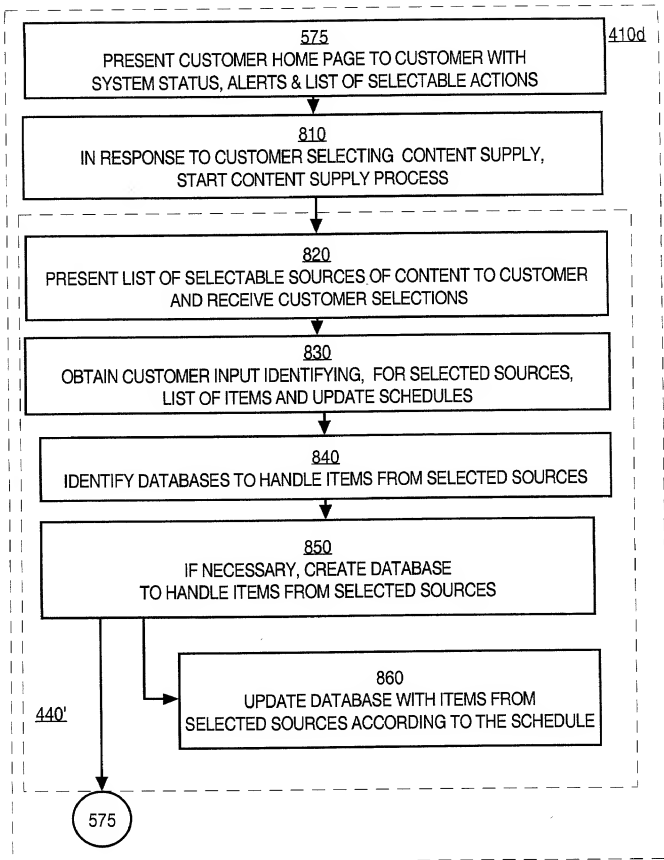


FIG. 8

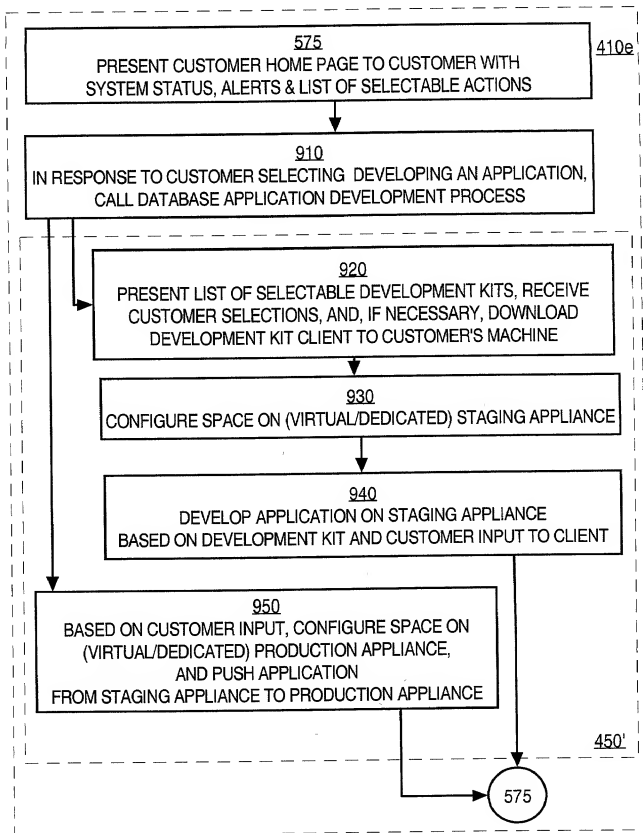


FIG. 9

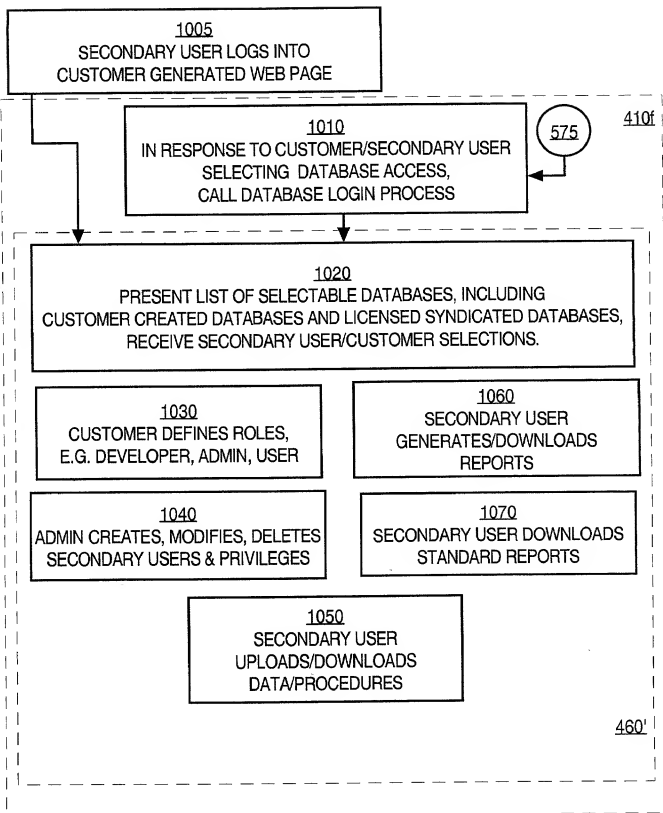


FIG. 10

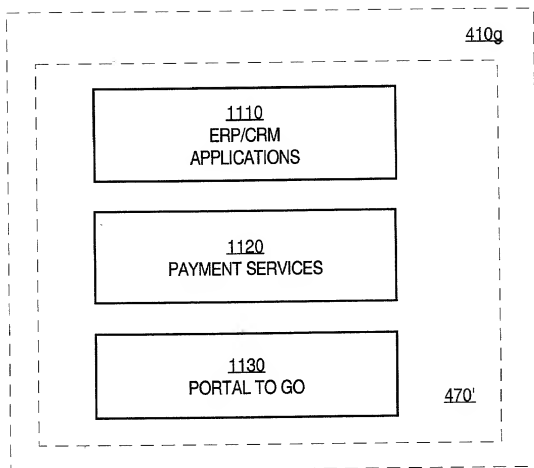
[illegible]

FIG. 11

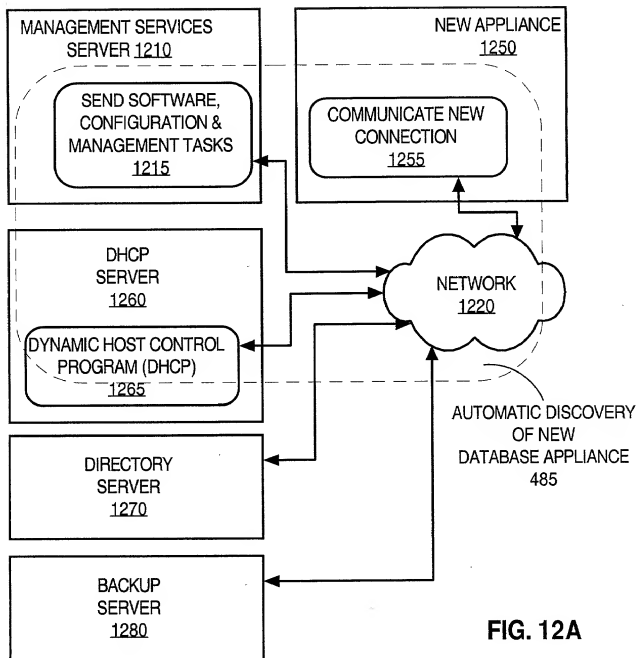


FIG. 12A

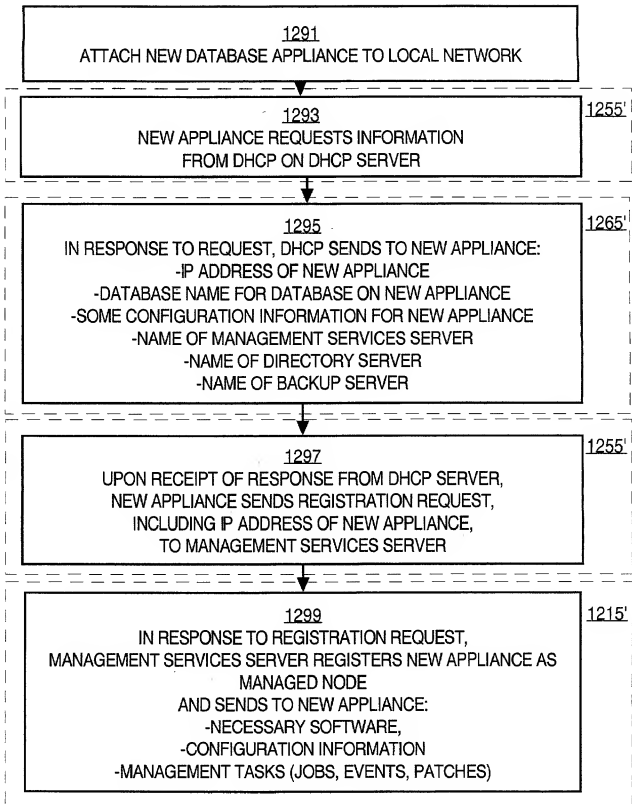


FIG. 12B

OTHER ASP/ISP DATABASE SERVICES 490<sup>1</sup>

BACKEND  
DATABASE SERVICES  
1310

COMMUNICATE WITH  
COMMUNITY SERVER FOR  
UPDATES/NEW APPLICATIONS  
1315

MONITOR APPLIANCES  
1320

COSTING MODEL & ASSOCIATED  
DATABASE  
1330

BUILD  
MULTI-ORGANIZATIONAL  
DATA WAREHOUSE  
1340

BUILD  
SYNDICATED DATABASES  
1350

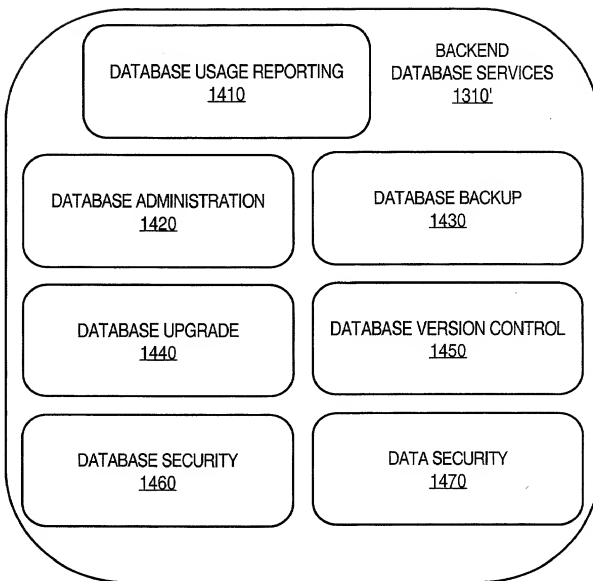
CONFIGURE  
VIRTUAL/DEDICATED  
STAGING/PRODUCTION  
APPLIANCES  
1360

CONFIGURE  
INTERNET/VPN  
CONNECTIONS  
1370

TRANSFER APPLICATIONS  
FROM STAGING TO  
PRODUCTION APPLIANCES  
1380

CUSTOMER MANAGEMENT,  
MONITORING AND REPORTING  
1390

**FIG. 13**



**FIG. 14**